

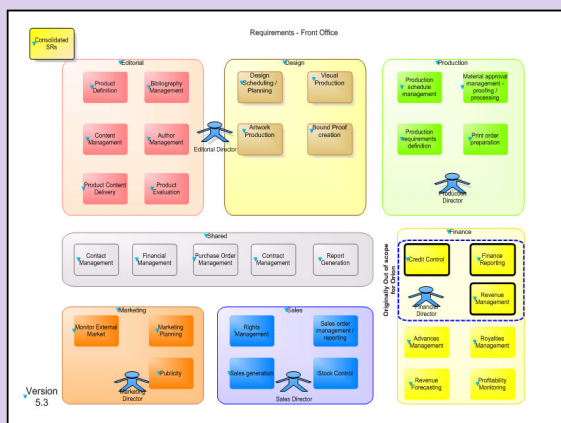
Business Systems Alignment

- Using Process Models to rationalise IT Systems

Running a £500m+ a year book publishing company, consisting of a number of recent acquisitions, inevitably leads to multiple IT and Software systems needing to be supported. Rationalising these systems, in order to save millions of pounds per year, was the main objective of Hachette Livre UK.

Brief

To support the Hachette Board in making an informed decision by reporting and presenting findings and conclusions.



Approach

The project started with high-level process models, and gradually refined these into detailed System Requirements:

- Workshops allowed users to contribute to design of process models
- Detailed workshops allowed User Requirements to be captured
- One-to-one interviews at user desks, added detail to User and System Requirements

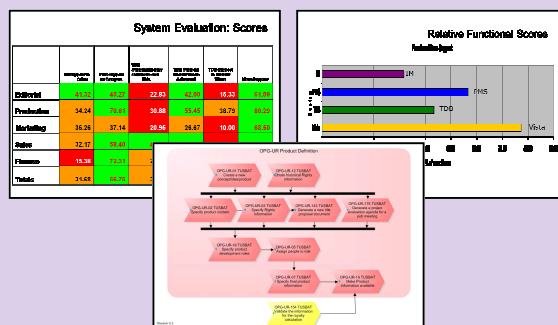
Hachette Livre UK is the largest and one of the most diversified book publishers in the UK. The Group is made up of several publishing companies and imprints including Headline, Hodder & Stoughton, John Murray, Orion, Octopus Little, Brown Book Group.



Solution

Working within a team of consultants using the *MooD Transformation Toolset*, our responsibility was for:

- Process Modelling
- Technical Architecture Options
- User Requirements (UR) definition
- System Requirement (SR) definition
- Presenting to the Board



Benefits

Based on the detailed models, Hachette were able to objectively select a candidate system; make detailed plans to roll-out this system across four major businesses within the UK Group, to over 1,500 users.

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